

Congratulations on your computer or computer peripheral purchase. The first thing you're going to want to do is register your computer so the warranty is assigned to you.

Most computer manufacturers start the warranty date at the time of build or certified refurbishment. The warranty resets once the product is purchased and registered. Note that you may be asked to provide proof of purchase. You can print your order details from "Stuff you Bought" on your Woot account.

Included here is information for registering the following brands:

DELL (New and Factory Recertified)

HP Notebooks, PCs, and Printers (New and Factory Recertified)

LENOVO (New)

Apple (New with Apple Warranty and Apple Factory Recertified)

SAMSUNG (Factory Recertified Displays and Consumer Electronics)

DELL (New and Factory Recertified)

All Dell new and factory recertified products come with a Dell warranty. Most are one year or three years. You will need to transfer ownership to activate the warranty:

1. Go to <https://www.Dell.com/support/assets-transfer/us/en/4#/Identify>
2. Enter your service tag in the box and click continue.
3. Enter the following information in the appropriate fields:

Previous owner: Woot

Country: United States

Zip: 75007

All other fields are optional and not required to process the transfer.

4. Click continue.
5. For "New owner details", select the intended use from the drop down. Enter info on all required fields and click continue.
6. Review info and click continue.
7. Print or save the confirmation page.

Allow 5-7 business days for the ownership transfer to be processed. The confirmation screen from step 7 above is your proof in the event you need to support and have to supply proof of registration.

Warranty Service: If your New or Factory Recertified Dell computer needs service, please contact Dell Tech Support to create a case. Visit <http://www.Dell.com/support/home/us/en/19> or call 1-800-822-8965

HP Notebooks, PCs, and Printers (New and Factory Recertified)

Once you register your HP product, you will receive either a 90-day warranty (Consumer/Gaming PCs and Notebooks) or a one-year warranty (Business Class PCs, Notebooks, and Printers).

To register your HP product, go to:

<https://register.hp.com/americas/flowPage/registration/>

You may be asked to provide proof of purchase to reset warranty dates. In addition, you may be assigned a case number. Please write this number down in case you need it later.

In HP declines to reset the warranty after you provide proof of purchase, contact HP at 800-HP-INVENT for assistance. Make sure you get a case number from HP when talking to them.

If HP still doesn't reset the warranty, please contact Woot customer service. You must provide the HP case number AND serial number for the product. Woot customer service will work with the vendor to escalate the issue with the HP Support team

Warranty Service: If your HP product needs service, please contact HP at <https://support.hp.com/us-en/contact-hp> or call HP at 800-HP-INVENT.

LENOVO (New)

To start the warranty, register your Lenovo computer. Go to:

<https://www3.Lenovo.com/us/en/landingpage/product-registration/>

You may be asked to provide proof of purchase to reset warranty dates.

If Lenovo declines to reset the warranty after you provide proof of purchase, contact Lenovo at 877-453-6686 for assistance. Make sure you get a case number from Lenovo when talking to them.

If Lenovo still doesn't reset the warranty, please contact Woot customer service. You must provide the Lenovo case number and Serial number. Woot customer service will work with the vendor to escalate the issue with the Lenovo Support team

Warranty Service: If your Lenovo computer needs service, please contact Lenovo at <https://support.Lenovo.com/us/en/contactus> or call Lenovo at 877-453-6686.

Apple (New with Apple Warranty and Apple Factory Recertified)

Important: Please charge Apple notebooks for a minimum of two hours prior to initial use. Apple products lose charge over time and the unit may not turn on out of the box. Apple notebooks will not work if the battery is low, even if the unit is plugged in so it may require a significant charge before it will start up.

Registration happens at the time of initial start-up. Please answer questions upon initial start-up to register your Apple product.

You may be asked to provide proof of purchase to reset warranty dates. You can do this at:

<https://support.apple.com/en-us/HT202703>

If Apple declines to reset the warranty after you provide proof of purchase, contact Apple Care at 800–275–2273 for assistance. Make sure you get a Call Case number from Apple when talking to them.

If Apple still doesn't reset the warranty, please contact Woot customer service. You must provide the Apple Call Case number and the product serial number. Woot customer service will work with the vendor to escalate the issue with the Apple Support team

Warranty Service: If your Apple computer needs service, please contact Apple by visiting <https://support.apple.com> or call Apple Care at 800–275–2273.

SAMSUNG (Factory Recertified Displays and Consumer Electronics)

To start the warranty, you need to register your Samsung product. Go to:

<https://www.samsung.com/us/support/register/>

If Samsung declines to reset the warranty after you provide proof of purchase, contact Samsung at 800-SAMSUNG for assistance. Make sure you get a case case number from Samsung when talking to them.

If Samsung still doesn't reset the warranty, please contact Woot customer service. You must provide the Samsung Call Case number and the product serial number. Woot customer service will work with the vendor to escalate the issue with the Samsung Support team

Warranty Service: If your Samsung product needs service, please contact Samsung at <https://www.samsung.com/us/support/> or call Samsung at 800-SAMSUNG.