

Thank you for purchasing a **COMFORT & RELAX** Visco Memory Foam Topper



COMFORT&RELAX

This mattress topper utilizes new state of the art Vac-pack compression technology packaging for easy mobility within the home and delivery efficiencies. Please carefully follow the instructions below to ensure the safe and proper recovery of the mattress topper and a wonderful night's sleep.

INSTRUCTIONS FOR OPENING AND REMOVING THE MATTRESS AND COVER FROM PACKAGING

1. Remove the cover and mattress topper from outer carton. Allow the mattress topper to be exposed to room temperature before removing from vinyl packaging. On large flat surface, slowly and carefully cut the bag open, so not to cut the foam accidentally. Allow the mattress topper to recover naturally and do not force it. Remove packaging and unroll mattress topper foam onto a large flat surface.

2. Total recovery from the mattress topper's compressed state requires 24 hours. Do not lie on the mattress topper during the recovery. After the mattress topper has fully recovered (all the surfaces are smooth and lifted), place on top of mattress.

Important note on cover: When new, the topper cover will be slightly loose and baggy. The cover has been intentionally made larger to allow for minor shrinkage when washed. You need not wash the cover prior to use as your new COMFORT & RELAX topper is ready to use. The slightly loose fitting cover will not affect its use or performance. If you prefer a tighter fit, feel free to wash your new cover as instructed on care label of cover.

Product Disclaimer: Visco Memory Foam may have a minor odor when the mattress is opened as a result of the unique manufacturing process. This odor is harmless and will dissipate after a few days upon removal from the packaging.

COMFORT & RELAX 5 Year Limited Warranty®:

COMFORT & RELAX Memory Foam Toppers are warranted for a five (5) year period against defects in materials and/or workmanship. The warranty on the cover is for a period of one (1) year. The prorated charge will be as follows: the number of years you have owned the mattress divided by Five (5) times the original purchase price. Transportation costs are the responsibility of the purchaser and will be in addition to any prorated charges if applicable. COMFORT & RELAX's warranty does not include and is voided by staining, bodily fluid contamination, water damage, smoke damage, burns, tears, abuse, chemical damage due to improper cleaning or heat damage. COMFORT & RELAX's limited warranty does not encompass the normal softening of the visco-elastic memory material or a lessening of the memory recovery feature which can occur over time and does not impede the stress and pressure relieving properties of the product.

The warranty is applicable to the original purchaser only and is not transferable. Should a warranty issue arise on a COMFORT & RELAX Topper, contact point of purchase for a COMFORT & RELAX Warranty Claim Form. Complete Warranty Claim Form clearly detailing the defect. Incomplete forms, forms without a copy of original receipt will not be processed and will be returned. Following receipt of completed form COMFORT & RELAX will assign an authorization return number to properly completed requests and instruct that the product be returned to COMFORT & RELAX via U.S. Postal Service or UPS at the retailer's or customer's expense. Be sure to obtain tracking information on the returned product as COMFORT & RELAX is not responsible for product that does not reach us. Include a copy of the completed COMFORT & RELAX Warranty Claim form in the box with the returned product. Mark container Attn: COMFORT & RELAX Warranty Department RGA# _____. (The RGA # is the return authorization number we will provide to you.) When received, our quality control department will inspect the product and verify the defect. A replacement product of equal or greater value will be sent to the customer. No credit will be issued. If the claimed defect cannot be verified, COMFORT & RELAX will return the product to the sender. Please retain your proof of purchase and warranty for Five years.

APPEARANCES INTERNATIONAL, LLC 32985 HAMILTON COURT, SUITE
G101, FARMINGTON HILLS, MI 48334

www.crsleep.com
service@crsleep.com

