

Product Warranty

Our commitment to our customers

Here at SHARKK, we take pride in our commitment to our customers and in our resolve to provide a quality buying experience with every purchase. Your complete and total satisfaction is and shall always remain our number one priority.

However, mistakes do happen, and if you should find that you are experiencing any issues with your Sharkk product and you wish to return it you may do so, and we shall do our very best to fix, replace or refund the cost of the item in a timely manner. You may return your item at any time, regardless of how much time has passed since the date of purchase.

In the very rarest of cases, there may be some restrictions or limitations to our return service ability, and we regretfully apologize for the inconvenience. These rare occasions are covered in the official terms listed below.

Warranty

SHARKK warrants its product against defects in material or workmanship for the time periods and as set forth below. Pursuant to this Limited Warranty, SHARKK will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Term

For a period of one year from the original date of purchase of the product, SHARKK will, at its option, repair or replace with new or refurbished product or parts, any product or parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User

License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions

To obtain warranty service, you must deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the SHARKK authorized service facility specified. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other

materials will be lost or reformatted during service and SHARKK will not be responsible for any such damage or loss.

A dated purchase receipt is required. For specific instructions on how to obtain warranty service for your product, product support, online knowledge database, frequently asked questions and free updates via the Internet

Repair/Replacement Warranty

This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of SHARKK. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to product issues due to commercial use, acts of God, misuse, limitations of technology, or modification of or to any part of the SHARKK product. This Limited Warranty does not cover SHARKK products sold AS IS or WITH ALL FAULTS or consumables (such as fuses or batteries).

This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only in the country of purchase, either the United States of America or Canada.

LIMITATION ON DAMAGES: SHARKK SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights which vary from state to state or jurisdiction to jurisdiction.

For questions: <http://www.sharkk.com/contact>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.