

1-Year Warranty--Wood

Shine Company warranties to the original purchaser for a period of one year of residential and commercial use starting from the date of purchase. This warranty covers any defects in the manufacturing and workmanship of the furniture components.

Specifically excluded from this warranty shall not be liable for neglect of necessary care; improper assembly or handling products, abnormal use of products, placing direct heat sources on the surface(s), the application of paint, varnish or other chemical coating, abuse of hardware caused defects by their assembly, unexpected acts of nature (fire, flood, lightning, ice, earthquake, acts of God, hurricanes, tornadoes, tropical storms, and any damage caused by wind over which Shine Company has no control). This warranty specifically excludes coverage for fading, color change or color match on any group settings due to environmental condition. The warranty does not cover wear and tear effects on the furniture under normal use.

The original purchaser is responsible for providing proof of purchase and a written description of the defect. Three possible solutions are replacement or repair of the defective merchandise, replacement or repair of defective component, or authorization repairs by a third party. If the product is not returned within 30 days of date of purchase, the customer is responsible for all shipping and transportation costs.

Disclaimer

Our quality cedar wood is kiln dried before they are made into furniture for outdoor use. Cedar's natural resistance to moisture decay and insect damage makes it the ultimate choice for interior or exterior use.

We use polyurethane outdoor paint for our cedar wood furniture. However, like all paints, natural weathering and cracking is to be expected. These factors do not constitute a reason to reject the product because it does not affect the structural integrity of the furniture. When properly maintained and finished, cedar will supply you its splendor and beauty for many decades.

All products are subject to slight variations in color, shape or size due to manufacturing process.

Shine Company, Inc. cannot be held responsible or liable for any inconvenience, damage, loss or injury due to possession, use or misuse of our products. Customers are solely responsible for ensuring the safety of any person or persons utilizing the furniture regardless of age while using, storing, holding or owning our products.

Shine Company Inc. reserves the right to change or modify Policies and Procedures at any time without notice.

These Policies and Procedures effective on January 1, 2015, supersede all previous Policies and Procedures.