

Coastrail Outdoor®

1-year Limited Warranty

Product Warranty Information

Your product must be within the warranty period in order to obtain warranty service.

Coastrail Outdoor® certifies that the product will be free from manufacture defects in material and workmanship. The warranty is valid for 1-year from the original date of retail purchase.

The warranty is valid to the original retail purchaser and is not transferable. Proof of purchase is required to obtain warranty service. To validate your product warranty, keep the original sales receipt.

If your product is defective and is within your warranty period, contact us by email: service@coastrailoutdoor.com or by phone at 8004281745. Our service team will validate your purchase and issue a return authorization. Do not return product to Coastrail Outdoor without pre-authorization.

To return your product:

1. Carefully package the product.
2. Include a copy of the original sales receipt.
3. Include a written message that includes: your name, address, daytime phone number and description of the problem.
4. Send package prepaid and insured by UPS, FedEx Ground or Parcel Post.

For products purchased in the United States, ship to:

Attn: Returns Dept.
10985 Oleander Ave
Fontana CA 92337