



## **CONGRATULATIONS!!**

**You have purchased a refurbished Consumer Electronic. Refurbished products are available because they:**

- **Are excess inventory**
- **Have small, cosmetic blemishes**
- **Have been returned by customers**

**Returned products are fully inspected and restored to their original performance specifications by trained technicians. Parts are replaced or repaired as needed to ensure that the product meets factory requirements.**

**Refurbished products are backed by a 90-day limited warranty.**

**See the enclosed "limited warranty statement" for full details.**



## LIMITED 90-DAYS WARRANTY POLICY (U.S. Only)

ComputerLand Remanufacturing warrants that the hardware products will be free from material defects in design, materials, and workmanship and will function, under normal use and circumstances, in accordance with the documentation provided, for a period of ninety (90) days from the invoice date.

The foregoing warranty does not cover any hardware products damaged or rendered unserviceable by one or more of the following: (1) improper or inadequate maintenance by anyone other than ComputerLand Remanufacturing, (2) software or accessories supplied by anyone other than ComputerLand Remanufacturing, (3) modifications, alterations or additions to the hardware products by anyone other than ComputerLand Remanufacturing, (4) negligence by any person other than ComputerLand Remanufacturing, (5) misuse, abuse, accident, electrical irregularity, theft, vandalism, fire, water or other peril, (7) use not in accordance with specifications for the hardware products. The warranty does not cover any items that are in one or more of the following categories: software that are not installed by ComputerLand Remanufacturing; external devices (except as specifically noted); accessories or parts added after the system is shipped; or accessories or parts that are not installed by ComputerLand Remanufacturing; Monitors, keyboards and mice are not covered. Batteries for portable computers are not covered in this 90 days limited warranty. The warranty service will be rendered at ComputerLand Remanufacturing facility. The warranty period is not extended if ComputerLand Remanufacturing repairs or replaces a warranted product or any parts. ComputerLand Remanufacturing may change the availability of limited hardware warranties, at its discretion, but any changes will not be retroactive.

If a Hardware Product or one of its component parts does not function as warranted, you must contact ComputerLand Remanufacturing within the warranty period. ComputerLand Remanufacturing must receive the product(s) for repair prior to expiration of the warranty period in order for the repair to be covered by the limited warranty. The contact information for obtaining customer assistance is listed below on this warranty.

A defective Hardware Product or one of its component parts may only be returned to ComputerLand Remanufacturing upon ComputerLand Remanufacturing's prior written approval. Any such approval shall reference a Return Material Authorization ("RMA") number issued by an authorized ComputerLand Remanufacturing service representative. To request an RMA number, you must contact ComputerLand Remanufacturing customer service and open a Service Request.

You must ship the products back to ComputerLand Remanufacturing in the original or equivalent packaging. Transportation costs incurred in connection with the return of a defective item to ComputerLand Remanufacturing shall be borne by You. You will also prepay insurance on the shipment to protect against the risk of loss or damage during transit. RMA # must be clearly marked on the outside of the package, or the package will be refused. Any transportation costs incurred in connection with the redelivery of a repaired or replacement item to You by ComputerLand Remanufacturing be borne by ComputerLand Remanufacturing; provided, the return address is in the continental U.S. Shipments outside the continental U.S. will be made freight collect. If ComputerLand Remanufacturing determines, in its sole discretion, that the allegedly defective item is not covered by the terms and conditions of the warranty or that a warranty claim is made after the warranty period, the cost of the repair by ComputerLand Remanufacturing, including all shipping expenses, shall be reimbursed by You.

Upon receipt of the defective product, ComputerLand Remanufacturing will repair or replace the products, as appropriate and return the product to You. If replacement is determined to be the appropriate corrective action, the shipped unit will equal or exceed the functionality of the original defective returned unit. The manufacturer, model, or style/coloring of the replacement unit, may or may not be the same.

**IMPORTANT NOTE:** Before shipping the product(s) to ComputerLand Remanufacturing, back up your data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs or PC Cards. ComputerLand Remanufacturing does not accept any liability for lost data or software.

ComputerLand Remanufacturing may use both new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products.



## GENERAL TERMS

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION. COMPUTERLAND REMANUFACTURING'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN THE HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. EXCEPT AS STATED HEREIN, COMPUTERLAND REMANUFACTURING MAKES NO WARRANTIES WITH RESPECT TO ANY PRODUCT, AND DISCLAIMS ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE AND ANY WARRANTIES OF NONINFRINGEMENT.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE PRECEDING LIMITATION MAY NOT APPLY TO YOU.

COMPUTERLAND REMANUFACTURING DOES ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST DATA OR SOFTWARE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATIONS MAY NOT APPLY TO YOU.

The laws of the State of California, U.S.A. shall govern all issues arising under or relating to this Agreement, without giving effect to the conflict of laws principles thereof. All disputes arising under or relating to this Agreement shall be resolved exclusively in the appropriate federal or state court sitting in the State of California, U.S.A. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sales of Goods, the application of which is expressly excluded. This Agreement sets forth the entire understanding and agreement between You and ComputerLand Remanufacturing and may be amended only in writing signed by both parties.

### Warranty Contact Information:

#### CALL DURING BUSINESS HOURS:

Call: Refurbished Product Warranty Support Service Center  
855-205-3923

Time: Monday – Friday  
7:30am – 4pm  
Central Time  
USA

EMAIL: [WARRANTYSUPPORT@COMPUTERLAND.COM](mailto:WARRANTYSUPPORT@COMPUTERLAND.COM)  
(Response within 24 business hours)

#### PRODUCT RETURNS LOCATION (with authorized RMA ONLY):

ComputerLand Remanufacturing  
Attn: Warranty Support  
10381 Stateline Road  
Dock 12  
Olive Branch, MS 38654