

## WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the warranty period, call at 1-800-752-5262 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

**Attn: Customer Service Department 811 E. Waterman Wichita, KS 67202**

We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

### Owner's Information

(Keep for your permanent records)

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_ DEALER NAME: \_\_\_\_\_

BRAND: \_\_\_\_\_ MODEL NO.: \_\_\_\_\_

**811 E. Waterman Wichita, KS 67202**

**1-800-752-5262**

# IMPROVEMENTS®

## PRODUCT WARRANTY

The following WARRANTY applies to the ORIGINAL purchaser of the product. This product is warranted against any electronic or mechanical defects for a period of 1 year. The warranty has been extended to 5 years or 25,000 hours, to cover the infrared elements only, from the original purchase date. If the heating elements fail before the warranty period, please contact KMS INC customer service to receive instructions on repair or replacement of the unit.

The warranty does not apply to any cosmetic appearance items such as scratches.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, or incorrect voltage. Operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.