

## **MANUAL SET-UP AND INSTALLATION INSTRUCTIONS**

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### **1.0 Mate Video Monitor User Guide:**

The below user guide will walk you through proper setup and installation instructions.

#### **1.1 Components:**

- 1 (Piece) Mate Video Monitor Device. 1 (Piece) AC Adapter unit

### **2.0 Device Setup and Getting Started**

Plug in the AC adapter in an outlet and then plug in the reverse of the AC unit into the bottom of your MATE device. User may see flashing LED lights.

#### **2.1 Application Installation**

If you're using an Apple IOS device visit the 'App Store', and if you're using an Android device visit the 'Google Play' store. In the search field type "Petkit". Once you've located the application, proceed to download the App.

#### **2.2 Establishing / Connecting to a wireless network**

After you've downloaded the application, enable both your Bluetooth and WIFI settings on your device. When connecting to a wireless network, select the same wireless network you will use to connect your Mate device.

#### **2.3 Create a profile**

Prior to pairing your device you'll be prompted to create a profile or multiple profiles for your pet/s, such as nickname/s, breed, birthday, weight, profile photo, and active levels.

#### **2.4 Pairing your device**

On the PETKIT application home screen, tap on '+ Add PETKIT device' then select MATE. Your MATE device will begin searching for a connection. You may notice faster LED blinking. Once your device is located, you'll be prompted to pair. After pairing is complete, connect your MATE device to the same wireless network as your smart phone / wireless device. You're all set! You can now watch your pet from just about anywhere and you can now turn off your Bluetooth / WIFI settings.

### 3.0 Precaution and Warnings

As stated on the device, it is extremely important to avoid staring directly at the built-in laser pointer. Automated safety measures prevent the laser from being manually directed or controlled for a period above 1.5 seconds. User also has the option to turn off the laser feature. We recommend keeping the device at a higher surface level to prevent product from tipping / falling over.

### 4.0 Product Features

- **2 Way communication:** The MATE allows users to speak and listen to their pets from any location. This device features built-in speakers and a built-in microphone.
- **HD Night Vision Camera:** This device features a built-in Infrared 720 HD camera. The user has the option of switching between HD and SD modes.
- **360 Degree view and Rotation:** Now you can control the rotation of the entire camera from just about anywhere. The camera also enables users to view up and down motions.
- **LED lights.** The LED flashing lights located at the base of the MATE automatically turn on from your smart phone when wireless connections are being detected during pairing.
- **Social Integration.** Chat with other users through the APP and / or share photos, and videos directly onto Instagram, Twitter and Facebook.

### 5.0 Warranty

If product is proven damaged, defective or broken, manufacturer will provide a 1 Year Warranty from date of purchase with proof of purchase. Warranty does not cover any damage due to water. Please reach out to us via email at [info@petkit.us](mailto:info@petkit.us). Include place of purchase, order number, date of purchase and reason for the return. A member of our troubleshooting team will try to resolve any malfunctions. Once we process the return, we'll issue a return label and adjust payment as needed.