



Warranty Terms and Conditions

Please call our Customer Care Team for help. The authorized company that we use for this item is Comsale. Please retain the box and packing materials. These will be required if you need to ship the computer for Warranty service and maintenance. Comsale will provide One Year of Warranty support beginning on the original purchase date for Laptops and Desktops. Laptop batteries, Apple products, tablets & all monitors have a limited 90 Day Warranty.

The Comsale Warranty will cover all costs related to parts and labor that are associated with in-house repair of defective hardware. Accidental damage is not covered. This Warranty only applies to customers within the continental United States (including Alaska, Hawaii & Puerto Rico) and Canada. Products may not be returned for credit or refunds. All damages caused by the end-user will void the Warranty. Computers shipped to Comsale with inadequate packaging are deemed potentially damaged and may restrict any and all future Warranty support for that computer. Comsale will not provide reimbursements for unauthorized third party repairs.

Any parts or upgrades installed by the customer which were not included with the computer at the time of purchase must be removed prior to returning a computer to Comsale. If any such unauthorized third party parts are returned with a computer for Warranty service, Comsale will not be responsible for replacing or repairing these parts if they are lost, damaged, or defective.

Comsale is not responsible for any user data on any computer being returned for Warranty service. In the event that user data is lost, Comsale will not be liable in any way. It is the responsibility of the user to make regular backups of important data. The Comsale Warranty will apply only to machines purchased for your use and cannot be transferred.

For any technical support please send us an email at Comsale with a brief description of the issue or use the [Contact Us form](#).

Please be prepared to include a soft copy of your emailed receipt under which you have purchased the system.

Telephone: 1-888-305-3402 ext.3

Hours of Operation: 9:30 AM-5:30 PM EST Monday-Friday excl. Canadian Holidays

No System can be returned to Comsale without authorization from the Customer Care Team.