

Z GRILLS

3 YEARS LIMITED WARRANTY

Z Grills Inc guarantees a 3 years warranty of our products from the date of purchase by the original owner against defects in all materials and workman-ship. During the warranty period, Z Grills Inc will at its option repair or replace the defective parts.

This limited warranty does not apply to paint, burn pot, grill cover or damage caused from corrosion. Z Grills shall not be liable for transportation charges, labor costs or export duties.

Z Grills takes every precaution to utilize materials that retard rust including the use of high-temperature paint where advisable. Even with these safeguards, the protective coating can be compromised by various substances and conditions beyond Z Grills' control. Humid environment, high temperature, chlorine, insecticide, salt and disinfectant are some of the substances that can affect paint and metal coatings. For these reason,the limited warranties do not cover rust or oxidization, unless there is loss of structural integrity on the grill component.

Z Grills Inc shall not be liable if you install, operate, clean, maintain your grill without following the owners' manual strictly. Also misuse, abuse, alteration and natural disaster are not included in this warranty.

In addition, Z Grills Customer Team will try our best to solve a variety of problems and create a better life for every customer. We firmly believe that:high-quality products, reasonable price, quick service is your first reason to choose Z Grills.

Procedure for Warranty Service

Contact Z Grills Customer Service or your dealer for replacement of your "in-warranty" parts. Please be prepared to provide the following information:

- Dealer's name, date of purchase
- Purchaser's name, phone number, address, Z Grills model number, serial number and part identification number from the COMPONENT LIST
- Please describe your problem accurately so that we can help you figure out. It would be better if you can provide some pictures or video about the issue.