

## **RTJ 365-DAYS Return & Exchange Policy**

RTJ gives a 365 DAYS return and exchange ensure on all item(s) since you signed the package. We stand behind everything we sell, 100% satisfaction guaranteed. If for any reason you are not dissatisfied with the item(s) or shopping experience, you can return, or refund your item(s) within 365 days since you signed the package.

The following reasons are covered by our 365 DAYS full coverage return & exchange policy:

- We sent the wrong order or item(s), you received any broken items, or the quality of the products you received is poor/defective.
- You received the incorrect item that different from your order.
- You chose the wrong size bracelet(s) or color(s)
- Personal Reasons due to changed mind, personal taste, etc.

### **Return Service Procedure:**

Contact With Us First:

Consumers can contact customer service staff to get the return address. Make contact with us very first to notify us the reason. We will give you email along with detail shipping and packaging instructions.

### **Package Your Item(s):**

Repack the items in the original packaging materials. To get a refund, you need to supply the original packaging and documentation. Publish your name and order number on the receipt and put inside of the package.

### **Transport**

For goods security, we suggest shipping returns insured utilizing FedEx, UPS, or USPS Express. Please also sent us the mail of the tracking number to help us confirm the delivery.

Returns will be processed within seven working days of receipt of your things. You will acquire an email notification when your return is processed. You should observe that payment processing is over and above our handle and it may need several further company days for the money to be credited to the account which used during checkout.

RTJ reserves the right to make any amendments to this policy at any time. Notification of any changes will be published on official website. If you have any inquiries regarding cancellations or any of our other policies please Contact our Customer Service Representatives.

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