

# WARRANTY

## TECHNICAL SUPPORT

Technical support and service is available directly from your distributor or call Portacool, LLC Customer Service at (800) 695-2942 for the distributor nearest you. You may also contact Support for consultation on troubleshooting and parts replacement.

Please have serial number and model number of evaporative cooler available.

## WARRANTY AND REPLACEMENT PARTS

### PORTACOO<sup>®</sup> EVAPORATIVE COOLER LIMITED WARRANTY

For 90 days from date of purchase, Portacool, LLC (hereafter "Portacool") warrants any original component part or parts of its Portacool™ portable evaporative coolers (the "Equipment") that are found, upon examination by factory-authorized personnel, to be defective in material or workmanship.

Notwithstanding anything herein to the contrary, Portacool warrants its Cyclone 3000, 2000, 110, 120, 130 and 160 housings for the full lifetime of the product to the extent they are found, upon examination by factory-authorized personnel, to be defective in material or workmanship. The Lifetime Warranty on product housings is void if the housing is found upon examination by Portacool to have been misused, abused or otherwise tampered with by unqualified personnel. The Lifetime Warranty on product housings does not cover ordinary wear and tear and is non-transferrable.

If the Equipment and/or its original component parts, including product housings, develop a defect covered by this limited warranty within the applicable time periods described above, the same may be repaired or replaced at the option of Portacool.

All transportation charges for shipment of the Equipment and/or its component parts that are submitted for replacement or repair under this warranty must be borne by the purchaser.

This warranty is void if: i) the Equipment and/or its component parts are found to have been misused, abused, repaired by or tampered with by unqualified personnel; ii) any of the product's component parts have been replaced with parts that were not authorized Portacool replacement parts; iii) the product has been modified in any way (other than repairs made by qualified individuals with Portacool replacement parts); iv) the product has not been appropriately registered by its original purchaser; or v) the customer cannot show proof of purchase as the product's original owner.

## PORTACOO<sup>®</sup> LIMITATION OF LIABILITY

**IN THE CASE OF A BREACH OF ANY IMPLIED OR WRITTEN WARRANTY RELATING TO THE EQUIPMENT AND/OR ITS COMPONENT PARTS, PORTACOO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THE LIMITS OF LIABILITY AGAINST PORTACOO FOR ANY SUCH BREACH SHALL NOT EXCEED THE COST OF REPLACEMENT OR REPAIR OF THE EQUIPMENT.**