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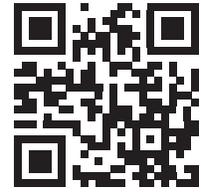
## Wi-Fi CONNECT GUIDE

SMART COUNTERTOP MICROWAVE OVEN  
MODEL SMC1139FS & SMC1449FS



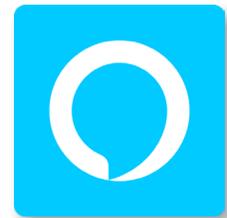
## HOW TO CONNECT AND PAIR YOUR APPLIANCE TO THE SHARP KITCHEN APP

Scan this QR code or visit <http://www.sharppusa.com/Support.aspx> and search for SMC1139FS or SMC1449FS on how to connect and pair your appliance to the Amazon Alexa App.



### 1. GETTING STARTED

- Download the **Amazon Alexa** App on the App Store® or Google Play.



- Launch the Amazon Alexa App and sign in or create an account.  
\*If you already have an Amazon account, enter credentials and select **(SIGN IN)**.

## THREE WAYS TO PAIR YOUR DEVICE

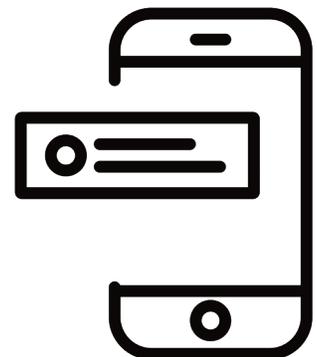
These pairing methods work for both the SMC1139FS and SMC1449FS. In order to begin the process of connecting your **Sharp Smart Countertop Microwave Oven** to the internet please make sure you've downloaded the Alexa App onto your mobile device, have created an account, and that the Alexa App is connected to your Echo device.



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Please make sure your mobile device is connected to the same network that you will use to connect your microwave oven to the internet and please make sure your Echo device is placed near the oven for the pairing process.

## 2. PAIRING YOUR APPLIANCE

- Launch the **Amazon Alexa** app and sign into your account. Follow the instructions below to connect your Smart Countertop Microwave Oven to the internet, then pair your app to your appliance.

### ZERO TOUCH SETUP

#### BEFORE YOU BEGIN

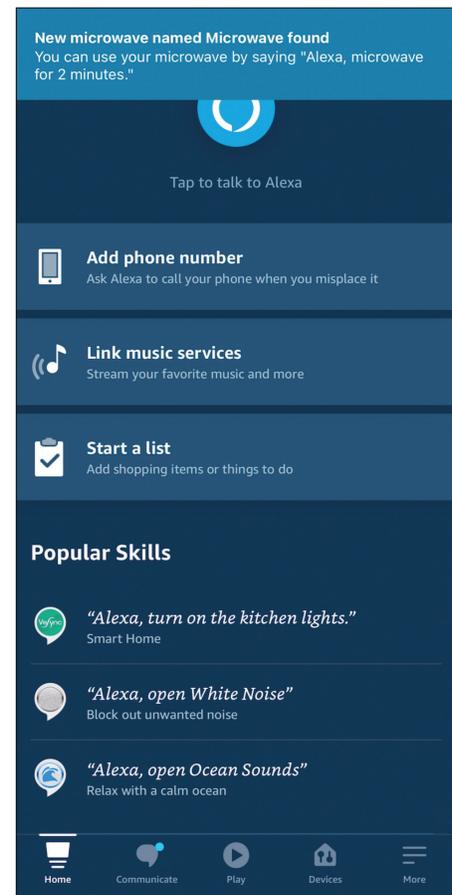
In order to pair using the Zero Touch setup method, all pre-requisites listed below must be met. If not, please utilize

**Barcode Setup** or **User Guided Setup** to Pair.

- You opted-in to store your Wi-Fi credentials to your Amazon account in the past. This occurs when you previously set up another Echo family device or a Works with Alexa device.
- The microwave oven must have been ordered from the same Amazon account and while ordering you must have opted to link the device upon purchase. If the microwave oven was received as a gift, or the user de-selected this option upon purchase, the microwave oven will not be linked to the end user's Amazon/Alexa account and Zero Touch Setup will not be enabled. Please go to the second and third pairing methods.
- The microwave oven will need to be within the Wi-Fi range of the user's Wi-Fi network.
- The microwave oven will need to be within the wireless range of an Echo family device, which was signed into the same Amazon account.

#### PAIRING PROCESS

1. Simply plug your Sharp Microwave Oven.
2. Your oven is now trying to connect to the internet. Once connected, your oven will display "Done" and in the Alexa app, you will receive a notification stating "**New microwave named Microwave found**" followed by a Skill Tip
3. Once connected, the blinking Wi-Fi indicator light on your oven will turn solid and your oven will automatically display the time. Please note this can take up-to one minute.
4. In the app select **(DEVICES)**, refresh your screen and your new microwave oven will be displayed.



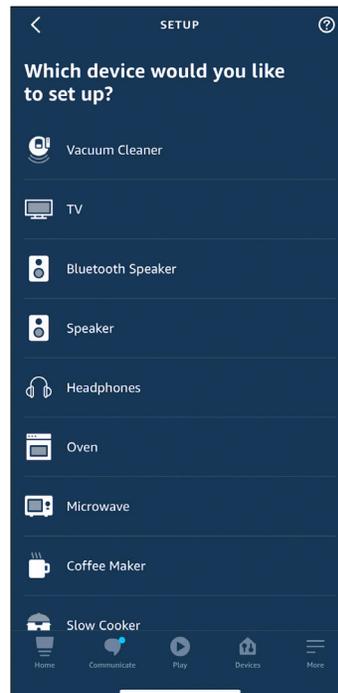
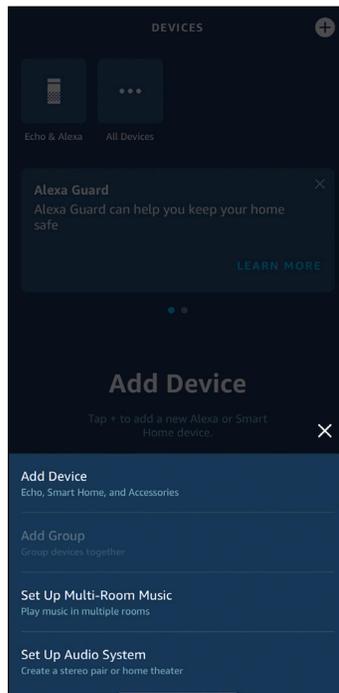
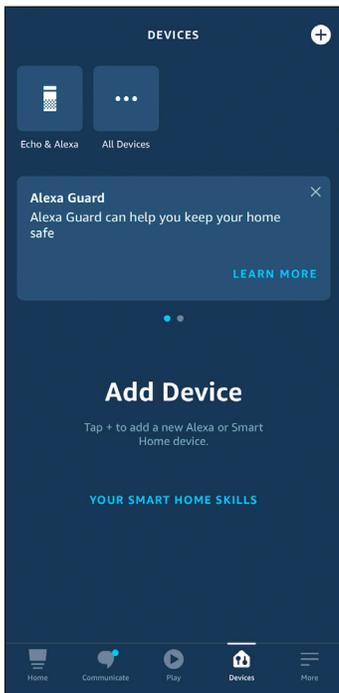
### BARCODE SETUP

#### BEFORE YOU BEGIN

In order to connect your Sharp microwave oven to Alexa, the app will ask for permission to access your mobile device's Bluetooth and Camera.

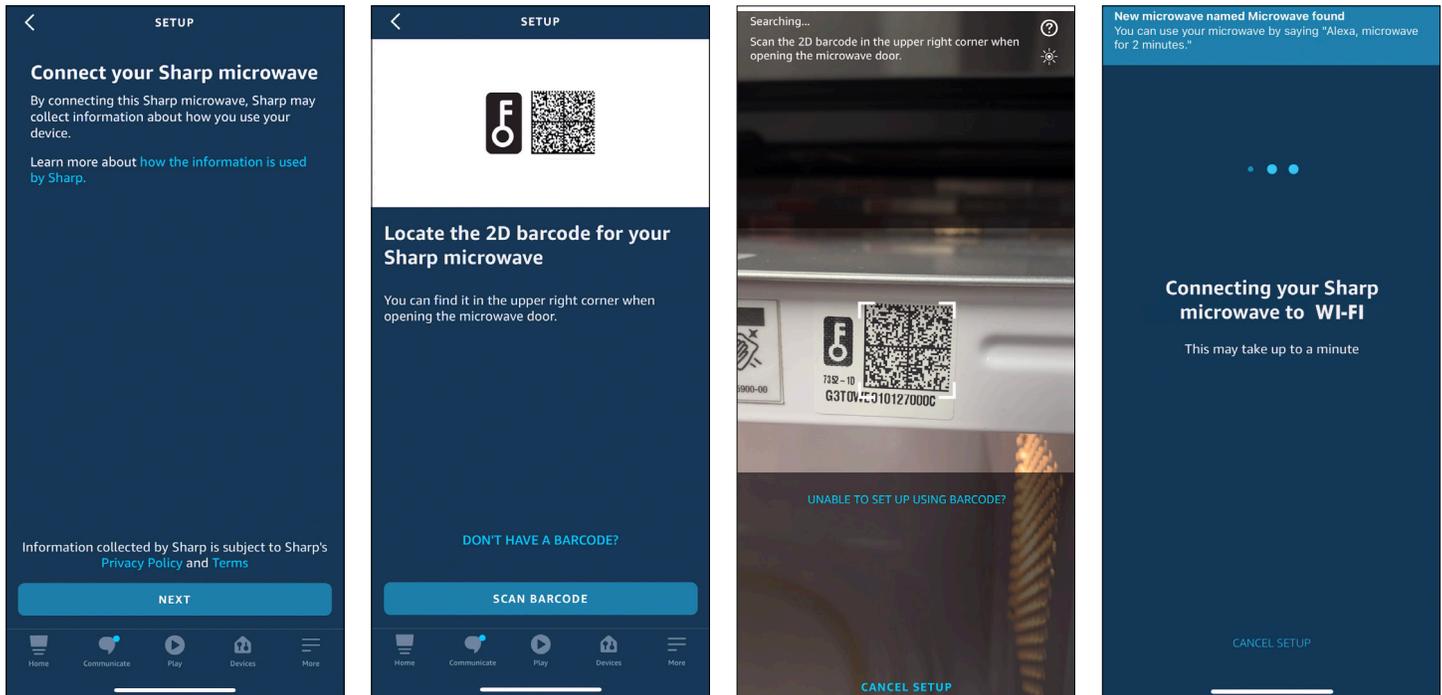
#### PAIRING PROCESS

1. Open the Alexa app and select **(DEVICES)** on the bottom of your screen.
2. Press the **(+)** icon on the top right of your screen and select **(ADD DEVICE)**. This will bring you to a screen with a list of devices to add to your Alexa app.
3. Scroll down the list and select **(MICROWAVE)** then select **(SHARP)**.

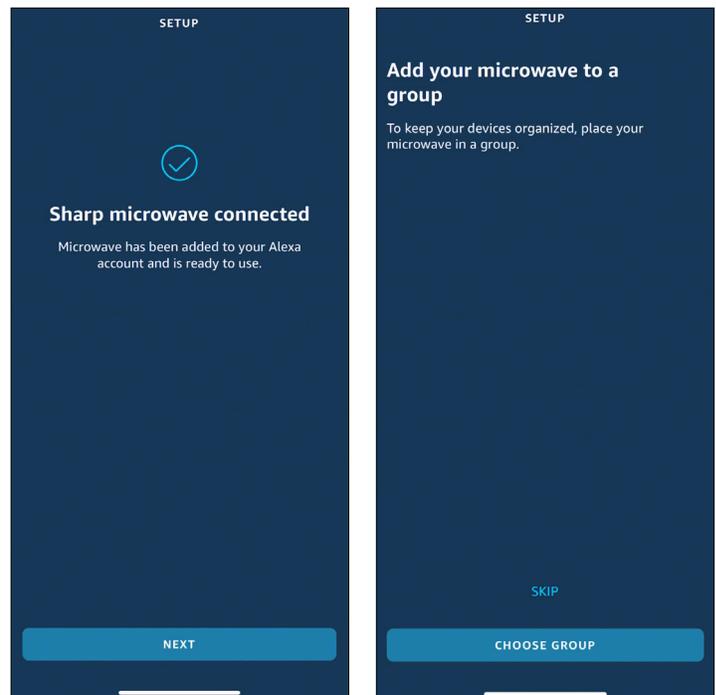


4. In order to continue pairing your microwave oven select **(NEXT)**. By pressing **(NEXT)**, you agree to Amazon's Conditions of Use. All terms can be found by clicking the link **(HERE)**.
5. On your oven, locate the 2D barcode on your Sharp microwave oven. You can find the barcode in the upper right corner when you open the microwave oven door.
6. Once you locate the barcode select **(SCAN BARCODE)** in your app.
7. Line up the barcode provided in your microwave oven to the highlighted frame overlaid on the camera.
8. Once successfully scanned the Alexa app will locate your microwave oven. Your oven is now trying to connect to the internet. Please note this can take up-to one minute.

### PAIRING PROCESS CONT.



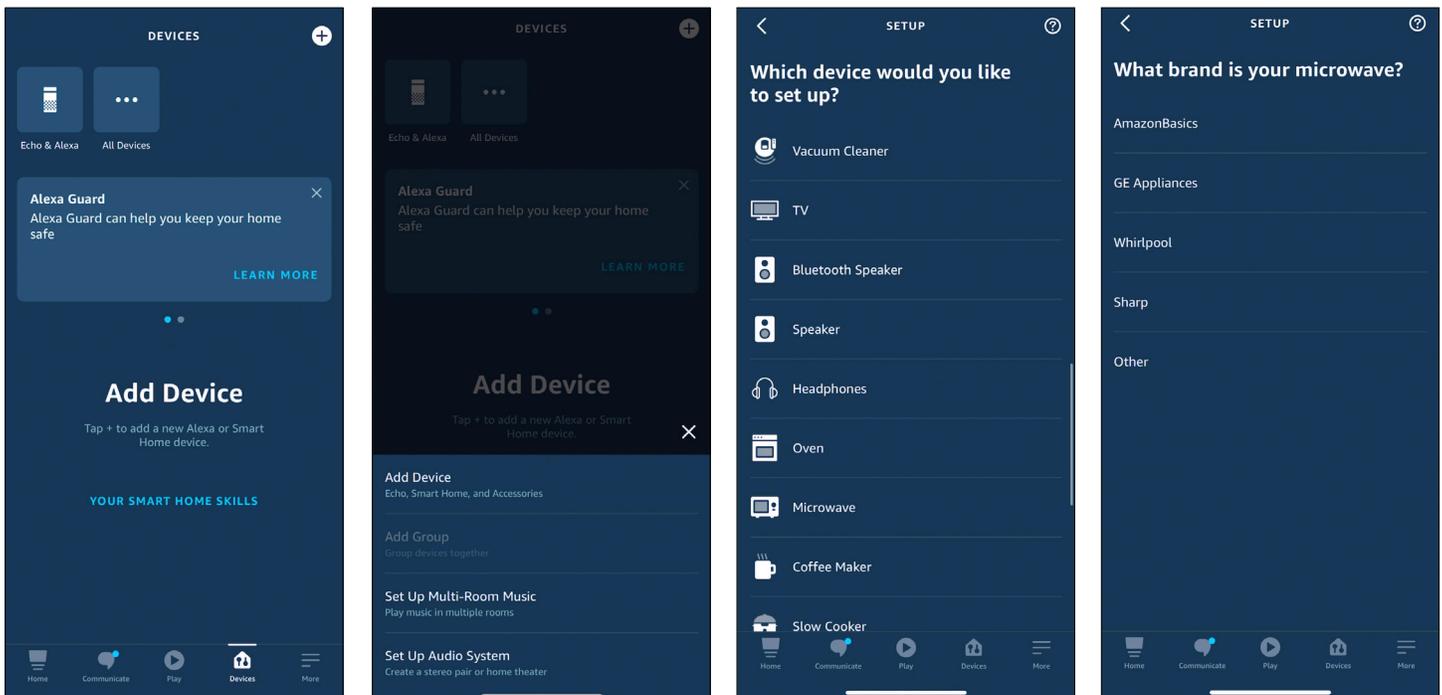
9. In the Alexa app, once your microwave oven is connected you will receive a notification stating that, “**New microwave named Microwave found**” followed by a Skill Tip.
10. Once connected, the blinking Wi-Fi indicator light on your oven will turn solid and your oven will automatically display the time. In your Alexa app select **(NEXT)** to continue setting up your microwave oven.
11. You now can add your microwave oven to a group in order to keep your devices organized. If you do not wish to do this select **(SKIP)**.
12. In the app select **(DEVICES)**, refresh your screen and your new microwave oven will be displayed.



### USER GUIDED SETUP

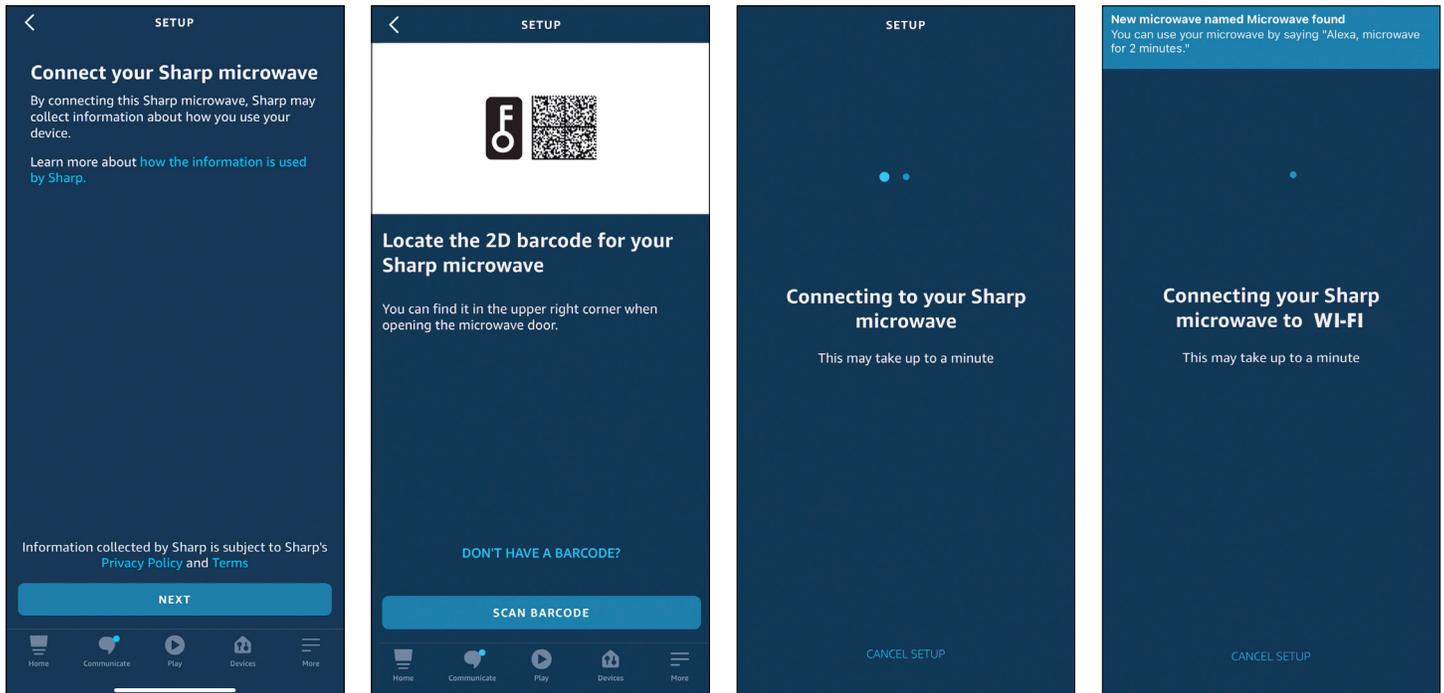
#### PAIRING PROCESS

1. Open the Alexa app and select **(DEVICES)** on the bottom of your screen.
2. Press the “+” icon on the top right of your screen and select **(ADD DEVICE)**. This will bring you to a screen with a list of devices to add to your Alexa app.
3. Scroll down the list and select **(MICROWAVE)** then select **(SHARP)**.

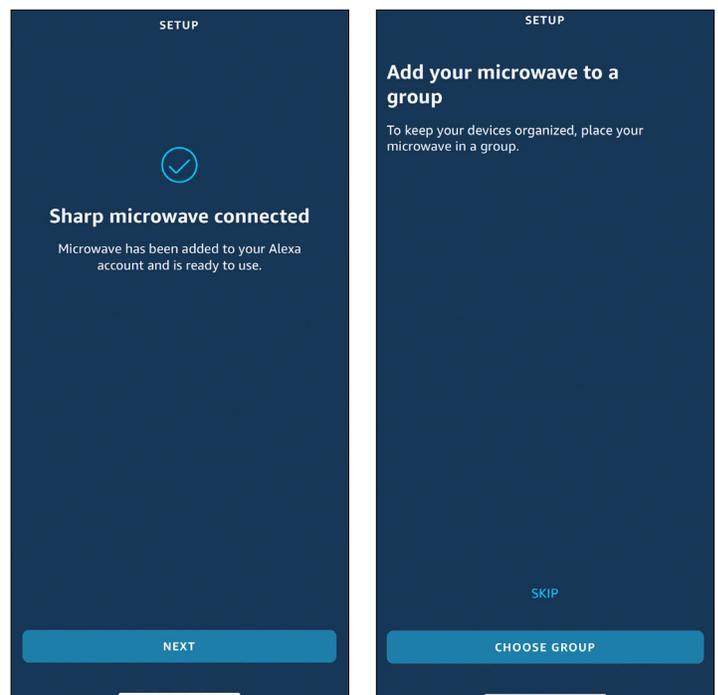


4. In order to continue pairing your microwave oven select **(NEXT)**. By pressing **(NEXT)**, you agree to Amazon’s Conditions of Use. All terms can be found by clicking the link **(HERE)**.
5. On the next screen select **(NEXT)**. By connecting your new microwave oven, Sharp may collect information about how you use your device. Click **(DON'T HAVE A BACODE)**.
6. Power on your oven. Press and hold the **(STOP/CLEAR)** button and the number **(5)** button together until “UGS” is displayed and the Wi-Fi icon blinks to show the microwave is ready for setup.
7. Your microwave is now trying to connect to the internet.

### PAIRING PROCESS CONT.



- Once connected, the blinking Wi-Fi indicator light on your oven will turn solid and your oven will automatically display the time. In your Alexa app select **(NEXT)** to continue setting up your microwave oven.
- You now can add your microwave oven to a group in order to keep your devices organized. If you do not wish to do this select **(SKIP)**.
- In the app select **(DEVICES)**, refresh your screen and your new microwave oven will be displayed.



### TROUBLESHOOTING

Will this microwave oven connect to a 5ghz wireless network?

No, the microwave oven will only connect to a 2.4ghz wireless network.

I cannot connect my device to the oven.

Please confirm the following before you begin to setup:

- Make sure you have downloaded the Alexa App onto your mobile device and have created an account. The App must be connected to your Echo device before setup.
- Make sure your mobile device is connected to the same network that you will use to connect your microwave oven to the internet.
- Make sure your Echo device is placed near the microwave oven for the pairing process.

My microwave oven was working with Alexa and now it does not.

- Make sure the microwave oven's Wi-Fi is turned on. The Wi-Fi icon will appear on the display when it is turned on.
- If the Wi-Fi icon is not illuminated, press the (Wi-Fi) button one time to activate.

The Wi-Fi icon on the microwave oven display is blinking.

Check your internet status or your home network equipment status. Your router or modem could be resetting itself.

How many Alexa accounts can be paired to the microwave oven?

One Alexa account can be paired to the oven.

Alexa says "The Microwave is already running when the cooking command was initiated."

The microwave oven is in paused status. Press the "STOP/CLEAR" keypad and try giving the command again.

### STILL NEED ASSISTANCE?



**EMAIL**  
Available 24/7  
US: sharpusa.com



**CHAT ONLINE**  
Mon-Fri: 7am-7pm CST  
Sat-Sun: 9am-7pm CST



**CALL US**  
**US** 800-BE-SHARP  
800-237-4277  
Mon-Fri: 7am-7pm CST  
Sat-Sun: 9am-7pm CST

See the Contact Us section on our website

U.S. | [www.sharpusa.com/support](http://www.sharpusa.com/support)

Contact a Sharp Advisor on the phone

# Simply Better Living

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