

KMS 1 year Warranty

After the GCR Warranty of 90 days KMS will warranty the unit for the remaining 270 days with parts or similar/same product replacement with the same exclusions, limitations, and proof of purchase that is required from GCR. GCR is the warranty program for the initial 90 day period after this please contact KMS at customerservice@1kms.com or 800-752-5262.



DEFECTIVE PRODUCT POLICY

90 DAY LIMITED WARRANTY

This product is covered by a "90day" limited warranty from GCR Corp. If the product is found to be defective, please contact your DEALER or DISTRIBUTOR where purchased from. GCR does not accept any returns from end-users or from unauthorized DEALERS and/or DISTRIBUTORS.

Under the GCR Repair/Exchange program, authorized dealers/distributors are the sole entities responsible for handling defective unit to be repaired or exchanged.

Prior to contacting your authorized Dealer/Distributor, please have the following information ready:

1. A copy of your invoice/receipt displaying the original purchase date.
2. Contact information such as name, address and phone number.
3. Model number, serial number, and a brief description of the problem(s).

EXCLUSIONS AND LIMITATIONS

The 90 day limited warranty does not cover the followings;

1. Damage during transit
2. Damage from an accident, misuse, negligence, improper installation, maintenance or improper operation.
3. Tampering, altering, repairs performed or attempted by anyone other than an authorized service technician and authorized repair center.
4. Cosmetic condition of the unit.
5. Commercial use of the unit/product.
6. Physical damage to the unit.

NOTE

The original manufacturer's warranty is NULL & VOID. Warranty service for this refurbished unit will be provided by GCR Corp, through its authorized Dealer/Distributor network.