
9. WARRANTY AND CONSUMER INFORMATION

POWERHOUSE® GENERATOR WARRANTY

Generators are covered by this warranty from the date of original retail purchase for a period of 1 year for residential use and 6 months for commercial applications. Units used in rental fleets, reconditioned or as demonstration models will be considered commercial usage. The warranty coverage is continual from the original date of purchase, and does not restart upon the replacement of any part or complete unit. Individual parts replaced at any point during the warranty period are only eligible for warranty coverage for the balance of the original warranty period.

Eligibility

To be eligible for warranty replacement, the product must be purchased in the United States or Canada from an authorized Coast Distribution dealer. This warranty applies to the original retail purchaser only, and is not transferable. Proof of purchase and the serial number is required.

Coverage

Pre-approved parts and labor costs will be covered by POWERHOUSE for any failure that is proven to be a failure in material or workmanship under normal use during the applicable warranty time period. This coverage is limited to parts, labor and ground shipping of repair parts. It is the responsibility of the end user to return the product to the nearest authorized repair center as directed by the warranty administration center. If in the event that the generator is deemed to be not repairable or the necessary repair would be economically unfeasible, the warranty department will authorize its prepaid return to the nearest Coast Distribution location and Coast will prepay the returned shipping to the dealer, repair center or consumer. The Coast Distribution System, Inc. reserves the right to repair or replace any part or unit at its option. The Coast Distribution System, Inc. may request defective parts to be returned. Anything replaced under warranty becomes the property of The Coast Distribution system, Inc.

To Obtain Warranty Service

Do not return this generator to the store where you purchased it. Contact any authorized dealer or contact our national customer service center at:

Phone: 1-877-544-4449 (8am to 6pm ET)

Fax: 1-800-263-0280

E-mail: warranty@powerhouse-products.com

If contacting us by fax or e-mail, be sure to include a description of the problem as well as all return contact info such as address, phone number, fax number, e-mail, etc. Engine serial number, barcode number and proof of purchase are required.

Exclusions

THIS WARRANTY DOES NOT EXTEND TO PARTS AFFECTED OR DAMAGED BY ACCIDENT AND/OR COLLISION, NORMAL WEAR, FUEL CONTAMINATION OR DEGRADATION, USE IN AN APPLICATION FOR WHICH THE PRODUCT WAS NOT DESIGNED OR ANY OTHER MISUSE, NEGLIGENCE, INCORPORATION OR USE OF UNSUITABLE ATTACHMENTS OR PARTS, UNAUTHORIZED ALTERATION, OR ANY CAUSES OTHER THAN DEFECTS IN MATERIAL OR WORKMANSHIP OF THE PRODUCT. THIS WARRANTY DOES NOT EXTEND TO NORMAL MAINTENANCE ITEMS SUCH AS BELTS, HOSES, SPARK PLUGS, WHEELS AND FILTERS PAST THE FIRST SCHEDULED REPLACEMENT OR SERVICE INTERVAL FOR THESE ITEMS WHICHEVER COMES FIRST.

Disclaimer of Consequential Damage and Limitation of Implied Warranties

THE COAST DISTRIBUTION SYSTEM, INC. DENIES ANY RESPONSIBILITY FOR LOSS OF TIME OR USE OF THE PRODUCT, TRANSPORTATION, COMMERCIAL LOSS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Replacement Parts Availability

To purchase replacement parts please refer to the www.powerhouse-products.com website