



Dear Valued Customer,

#### What Our Warranties Cover:

Yukon Glory offers a variety of warranty coverage periods, based on the product category and material collections listed above. For the duration indicated, we warrant our products to be free from material defect and product construction and performance flaws not attributed to normal use.

A warranty term begins from the date of purchase and applies for two years. Should we determine a defect in the material or our workmanship has taken place within the warranty period, we will, at our discretion, repair or replace the cover. We reserve the right to make the final determination on defects. Warranties are not transferable and are a limited liability to the original purchase price of the product.

#### What To Do:

If you would like to submit a warranty claim, please email the following information to us at [info@YukonGlory.com](mailto:info@YukonGlory.com) for review.

Your order number or the billing name, address, and phone number associated with the purchase

A detailed description of the damage and how the damage occurred

A wide angle picture of the product in use in its normal environment

A close up picture of the damaged area of the product

The style number and jobber number of each affected product (For all covers, both can be found on the tag along the inside seam.)

Your mailing address if it is different from the one we have on file for your original purchase.

#### What Our Warranties Don't Cover

While our warranty programs are very generous, there are areas that aren't covered. We encourage you to carefully review the things that are not covered by our warranties so you have realistic expectations of the performance of our protective covers and storage items. These include normal wear from usage, weather-related damage, improper care, alteration, acts of God, misuse or abuse, as well as:

Scratching - occurs from dust & dirt

Fading - a natural reaction to UV rays

If you have any further questions, please feel free to contact us at [info@YukonGlory.com](mailto:info@YukonGlory.com) and we'd be happy to help.