

Any item that is deemed by Black Dog Manufacturing to be defective, will be repaired or replaced at no cost to the customer within the first year of ownership. Shipping labels will be provided to the customer by Black Dog Manufacturing for any products deemed defective and in need of repair or replacement during the term of the warranty. Customers can call 1-646-626-6111 Monday through Friday from 7am to 4pm PST for all warranty and technical assistance.