

Warranty Information

- Limited One Year warranty from the date of purchase to include:
 - Manufactures Defect
 - o Inability to assemble due to flaw in product
- All return requests are to be made through the Kenroy Home distributor
- The distributor should contact: <u>returns@kenroyhome.com</u>
- Request should include: the PO number from the box and any related pictures/information
- Our returns team will contact you with resolution within 48 hours during normal business hours of Monday – Friday 8am to 4pm EST
- Any "parts" offered on the installation instructions that require replacement can be requested through returns@kenroyhome.com

Manufacturer's Warranty does Not Include

- Damage from use of product
- Inoperable product when not installed by a certified electrician
- Any use of product not defined in the installation instructions (ie: indoor product used outdoors)

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