

**WE RECOMMEND THAT YOU KEEP THE ORIGINAL PACKAGE OF THE PRODUCT IN ORDER TO OBTAIN WARRANTY SERVICE FROM PROTEMPO FOR YOUR ILIFE PRODUCT.**

Protempo's warranty obligations for this product are limited to the terms set forth below: Protempo US Limited ("ILIFE") warrants this product against defects in material and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period"). If a defect arises and a valid claim is received by ILIFE within the Warranty Period, ILIFE will, at its option, 1) repair the product by using new or refurbished replacement parts, 2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or 3) exchange the product with a product that is new and upgraded model which has at least equivalent or upgraded function to the original product. ILIFE provides a ninety (90) days warranty to all the products repaired by ILIFE which have the same defect phenomenon caused by the same parts that was replaced by ILIFE at the previous repair. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes ILIFE's property.

**Warranty service handling instructions:**

If you have any problems with the product, please contact the ILIFE service centre via email at [ilife@protempo.com](mailto:ilife@protempo.com). Please have the serial number ready before sending any correspondence. In case a product defect is established and after confirming the warranty conditions, your product will be collected within the next working days and after the service is completed you will get back your product. NOTE: Before you deliver your product for warranty service it is your responsibility to prepare a proper packaging by using the original package (or equivalent). Inside the package you must include the defective product and all accessories such as charger, virtual wall units, self-charging homebase and remote together with the purchase voucher (cash-receipt, invoices or equivalent document) and return label (RMA-request form) which you will receive after contacting ILIFE with all required information described.

**Exclusions and Limitations:**

This warranty does not apply: a) to any consumable parts such as brushes, filters, etc; b) to the battery supplied with the robot. Original and ILIFE branded batteries only are entitled to a 6-month warranty from date of purchase provided proper care has been taken to maintain a healthy battery. Also note that use of a third-party battery may void warranty; c) to damage caused by accident, misuse, neglect, fire, water, lightning or other acts of nature, unauthorized modification or failure to follow instructions supplied with the product; d) to repair or attempted repair by anyone not authorized by ILIFE; e) if the product was not transported in a proper package causing transport damages; f) in case of unintended usage or bad maintenance including but not limited to cleaning of the product; g) to causes external to the product such as electric power fluctuations or failure; h) to normal wear or tear; i) to causes which does not relate to a product defect; j) if any serial number has been removed or defaced; k) to any damage during transportation. The warranty is valid for the first buyer only and can not be transferred to any other person.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. ILIFE SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF ILIFE CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD. NO ILIFE RESELLER, AGENT, OR EMPLOYEE IS AUTHORISED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ILIFE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. FOR CONSUMERS WHO HAVE THE BENEFIT OF CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. TO THE EXTENT THAT LIABILITY UNDER SUCH CONSUMER PROTECTION LAWS AND REGULATIONS MAY BE LIMITED, ILIFE'S LIABILITY IS LIMITED, AT ITS SOLE OPTION TO REPLACEMENT OR REPAIR OF THE PRODUCT OR SUPPLY OF THE REPAIR SERVICE AGAIN.