

ComfortCam Warranty Terms:

1. Full refund within 30 days of purchase.
2. ComfortCam LLC products are guaranteed for a period of one year from the date of purchase against defects in workmanship and materials. This warranty includes but is not limited to the repair or replacement at ComfortCam LLC's option.
3. This warranty becomes void if the product shows evidence of having been misused, mishandled, abuse, improper storage and handling, installation, accident, unauthorized repair, alteration or tampered with contrary to the applicable instruction manual.
4. Routine cleaning, normal cosmetic and mechanical wear and tear are not covered under the terms of this warranty.
5. The warranty expressly provided for herein is the sole warranty provided in connection with the product itself and no other warranty, expressed or implied is provided. ComfortCam LLC assumes no responsibilities for any other claims not specifically mentioned in this warranty.
6. This warranty does not cover the shipping cost, insurance or any other incidental charges.
7. You MUST call ComfortCam LLC before sending any product back for repair. You will be sent a Return Authorization form with complete return instructions. When returning the product for warranty service, please pack it carefully in the original box with all supplied accessories, and you must enclose a copy of the original purchase, gift, or registry receipt, the completed RA form, and a brief explanation of the problem (include RA #).
8. We ship to the Continental US - (Alaska, Puerto Rico, Hawaii and Northwest Territories are not eligible for paid shipping.) Any costs incurred for warranty replacement is the customer's responsibility.
9. This warranty cannot be re-issued.

Important Reminders:

1. In the event that ComfortCam LLC replaces a defective unit, this unit would only carry the original warranty from the original purchase date.

For return or warranty information, please email or call our Customer Support department at support@comfortcam.com or (646)-926-0374.