

SadoTech® branded products are covered by a 12 month or one (1) year limited liability warranty, from the date of original purchase, to the original owner against manufacturing defects in materials and workmanship.

If a SadoTech® branded product covered by this warranty fails due to a manufacturing defect we will repair the product, without charge, or replace it, at our discretion. Only original, unaltered and unmodified materials and workmanship are covered by this policy. This warranty does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and materials over extended time and use.

For product orders over 30 days, we no longer issue any RMAs (Return Merchandise Authorization). Do not send us any products - they will be rejected. Simply contact us via https://www.sadotech.com/pages/customer-service for an evaluation and consideration for replacement of your product.

This warranty gives you specific legal rights; you may have other rights, which vary from state to state.

https://www.sadotech.com/pages/faq