



## WARRANTY

Travelers Club® Luggage, Inc. is dedicated to the highest quality assurance of our products as well as innovation, value and superior service. We proudly provide the highest quality of service to build trustworthy, long-lasting relationships with anticipation of future growth. Our goal as a company is to assure our manufactured product is completely free of defects. Therefore, our warranties are in place to protect our customers from defective material(s) and/or workmanship. Please be sure to refer to the specific terms and periods of warranty that accompany our product(s) at the time of purchase. We will repair or replace the item within the designated period as indicated by each item's warranty as some vary from others. The warranty will range from 2-10 years from purchase date and our warranty does NOT cover any damage caused by:

- Abuse, misuse, neglect or unauthorized repair
- Damage occurring while the product is in the care or custody of a third party (e.g. airlines, hotels, and other carriers)
- Normal wear and tear to components such as wheels, handle and other moving parts that require maintenance or replacement are NOT covered under warranty.

Warranty periods vary from product to product. Please feel free to contact us with questions specific to your luggage. TCL reserves the right to make the final judgement on all claims. The warranty does not cover transportation charges. It is the customers' obligation to prepay for shipping and handling of goods. Also, the warranty is limited to the value of the product itself. DO NOT send luggage directly to Travelers Club Office.

The warranty is only valid for the continental 48 states. The warranty does not cover Hawaii, Alaska, and countries outside of the United States.

For non-defective items a 15% restocking fee will apply to the customers.

For all defective products, please keep the receipt of purchase and cut out the hangtag of the product and call (714) 523-8808 ext. 100 for customer service inquiries.